



## WASHINGTON STATE DEPARTMENT OF HEALTH WATERWORKS OPERATOR REMOTE TRAINING POLICY

Updated 4/22/2025

Effective 3/11/2020, Washington State Department of Health (DOH) has authorized a permanent change to delivery methods of classroom training. Conducting classroom training via remote webinar or other virtual platforms will now always be an option. Any classroom training with CEUs approved through Washington Certification Services (WCS) currently or in the future is eligible for both remote and in-person training within Washington State. There is no need to make a request to move approved classroom training online. When providing remote training, trainers must adhere to the following criteria:

- Interact with students at least every hour
- Document interactions and keep on file for at least 7 years; supply documentation to WCS or DOH upon request
- Indicate “remote” under “location” when submitting the [Training Roster](#).

Requirements listed above are in addition to pre-existing [responsibilities of course sponsors](#).

Remote training is a new and evolving policy which may be revised in the future. Please email Rachel Neville at [rneville@greenriver.edu](mailto:rneville@greenriver.edu) with any questions regarding the new remote training policy.